

Serenity Recovery Treatment Center



The Benefits of Admitting a Patient Through an Interventionist



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My Story and Experience

My Addiction

My Treatment

What drove me to open SRTC?

What motivated me to become an Interventionist?

Audience Participation



Have you worked with an interventionist?



What was your experience?



What is your view(s) on interventions?



What might be some of the benefits to the family?



What might be some benefits to the facility?

Benefits of admitting a patient from an intervention

- ▶ The patient/client has had a say in going to treatment.
- ▶ The patient/client has been treated with respect.
- ▶ The family has shown their love and tolerance for the first time in a long time.
- ▶ The patient/client has a clear understanding of the length of stay.
- ▶ The patient/client knows this is his/her last chance to save the relationship(s), job and sometimes freedom.
- ▶ The interventionist has worked with the family for many hours and each of the roles in the family system.
- ▶ The interventionist has a consequences letter from each family member, and they will follow through if they do not complete treatment in its entirety.
- ▶ The interventionist is available to intervene if the client is acting out or potential ACA.



EVALUATED THE
PATIENT'S NEEDS AND
EXPLAINED THE
IMPORTANCE OF THE
DIFFERENT LEVELS OF CARE



THOROUGHLY EXPLAINED
THE IMPORTANCE OF
BELIEVING IN THE PROCESS



DIRECT PHONE NUMBER FOR
COMMUNICATING WITH
INTERVENTIONIST



AVAILABLE TO STAFF FOR
ANY QUESTIONS OR
CONCERNS ABOUT PATIENT



WARM/SOFT HAND OFF BENEFITS

Frequently asked questions from the facility staff to the interventionist.

Why are these questions important?

Additional questions?



Do you feel he/she is an ACA/AMA risk?



Does he/she have hobbies or interests?



Does he/she have a history of trauma?

What to expect during the initial call to your facility, from the interventionist



- ▶ You will be given front and back of insurance card and DOB for a VOB
- ▶ You will be given contact person's (not the PT) contact information to collect any monies owed. OOP, deductibles or private pay
- ▶ Date of Intervention and admission (Secure Bed)
- ▶ The minute PT is in the car, interventionist will call for a phone intake and approximate ETA will be given
- ▶ If flying, staff will be given a photo of PT, to assist in finding him/her at the airport

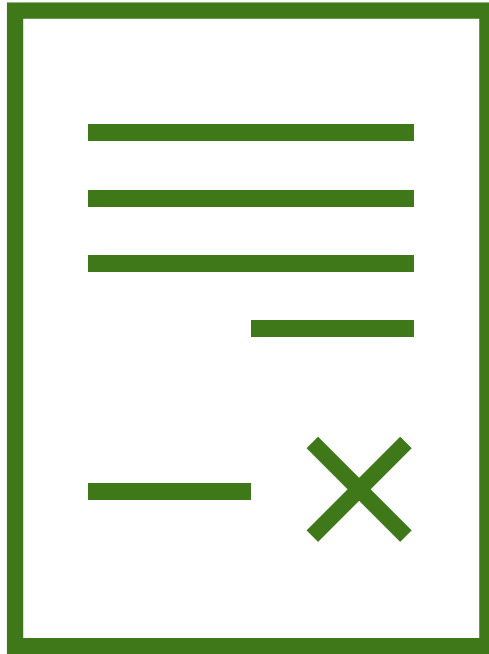
What is the process for an intervention?

- ▶ Initial phone call from loved one
- ▶ Contractual Agreement Signed and dates determined
- ▶ Pre-intervention
- ▶ Intervention
- ▶ Admission into facility
- ▶ Family treatment/workshops

INITIAL CALL INFORMATION GATHERED DURING THIS CALL



- ▶ Who they are to the patient
- ▶ Patients DOC
- ▶ How long they have been using
- ▶ Why now?
- ▶ Have they spoken to them about treatment and what was their response?
- ▶ Any physical restrictions?
- ▶ Insurance
- ▶ DOB
- ▶ Legal issues
- ▶ Prior TX and did they complete/ACA



CONTRACTUAL AGREEMENT SIGNED

Pre-intervention

- Identify family roles
- Letters from the heart
- Consequences/bottom lines
- Strategic planning
- Identify reasons why they “can’t go”, and have a solution for every one of them
- Build an alliance
- Answer all questions until family is comfortable and confident



INTERVENTION DAY



WHAT OCCURES AT THE INTERVENTION?

- ▶ Everyone walks in together, takes a seat
- ▶ Interventionist introduces themselves
- ▶ Patient is asked to take a seat and just hear the family out. Explain they all worked hard on their letters, and we would love for you to just listen to what they have to say
- ▶ Each participant will read the letter to the heart, filling the room with love and reminding the patient what life was like before they started using
- ▶ Patient is asked periodically during the intervention if they would agree to go into treatment today
- ▶ As soon as patient agrees to go, the family gives hugs, and the patient is escorted to the car and safely transported to the treatment center

Questions?

